



INDUSTRY: BUILDING MATERIALS

Automating Purchase Payment Verification



Introduction

The client is one of the largest cement companies in India and among the leading producers of cement globally. It is also the largest manufacturer of white cement and ready-mix concrete in India along with being the subcontinent's largest exporter of cement reaching out to meet the demand in countries around the Indian Ocean and the Middle East.

The Challenge

To automate the purchase Payment Verification Case Manager. This process is repetitive and time-consuming due to the heavy volumes. It is also prone to human errors as all verification checks are done manually.

Manual AHT per document - 10 to 12 Minutes

Solution

Bots were deployed to login into the IBM Case Manager; Filter Pending Inward Id for processing; Go to the vendor details tab and check account details; Navigate to 3-way match section; Read the value of 3-way match field and enter HSN code if there's a match, if not then the bots would trigger a mail to the concerned person or department.

After this, they'd navigate to the Invoice Posting section and set the values for Tax Code, Doc Type, Ref key-3, and MIRO Posting; Login to web-based SAP application and search Inward Id; Validate the details retrieved from SAP application and Post the details. Then, the bots would go to the Accounting Adjustment section and Select the Appropriate Account Adjusting Line item from the list, and Select Get Open Documents value as Reserve to submit transaction details.

Outcomes

- **3 to 4 minutes** - Bot AHT per document
- **80% FTE** time-saving at the minimum
- **100%** error-free data handling
- Data accuracy and faster processing
- Real-time Analytics and Business Intelligence
- Elastic and Agile Scalability to handle changing work volumes
- Easy to search and validate payment details of purchased material

Applications Automated

- IBM Case Manager
- SAP
- Excel

Processes Automated

- Data Verification
- SAP Navigation
- 3-way Matching of Invoices
- IBM Case Manager Navigation
- Updates posting
- Mail Notification

About - The Judge Group

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