



INDUSTRY:

CONGLOMERATE/ REAL ESTATE

Automating CIBIL Report Generation

Introduction

The client is a business conglomerate in India with interests in construction, real estate, textiles, engineered goods, home appliances, shipping, publications, power, and biotechnology. This company is regarded as one of “India’s most valuable private enterprises.”

The Challenge

To automate CIBIL report generation using the web portal and send the same to the finance team. This process is repetitive and time-consuming due to the heavy volumes.

Manual AHT per report - 8 to 10 Minutes

Solution

Bots were deployed to read the input Excel sheet; Login into CIBIL Web Portal; Navigate to the Order Commercial Reports Tab; Fill the company name, contact, and application details regarding the input excel sheet; Download the generated CIBIL Report; Send an email to the finance team with CIBIL Report attached.

Outcomes

- **2 to 3 minutes** of Bot AHT per report
- **75% FTE** time-saving at the minimum
- **100%** error-free data handling
- Data accuracy and faster processing
- Real-time Analytics and Business Intelligence
- Elastic and Agile Scalability to handle changing work volumes

Applications Automated

- CIBIL Web Portal
- Excel

Processes Automated

- CIBIL Web Portal Navigation
- Data Retrieval
- Report Generation
- Mail Notification

About - The Judge Group

The Judge Group is an international professional services firm with deep expertise in consulting, learning, staffing & search, and offshore solutions. We operate across the United States, Canada, and India from over 30 locations and proudly serve over 50 of the Fortune 100 companies across all verticals including financial services, healthcare & life sciences, insurance, technology, government, manufacturing, and telecom/utilities.

For further information, please contact us: IndiaMarketingTeam@judge.com